

Repair Service Request

Customer Information

Name _____ Date _____

Email _____ Phone _____

Return Address (Must be street address. Items cannot be returned to a PO Box.)

City/State _____ Zip Code _____

Product Information

Type of product or style name _____

Color _____

Registration number (if available) _____

Is your item within the warranty period (one year)? Yes No

Please describe the quality issue(s) you are experiencing and/or the repair(s) requested:

Please Send To

Coach, Attn: Repair Workshop, 5901 West Side Avenue, 7th Floor, North Bergen, NJ 07047

Coach offers a 1-year warranty. If the issue is not related to quality and/or your item is outside of the 1-year warranty period, there are set fees depending on the type of service.

You may be contacted by phone or email by a Coach Customer Care professional to obtain more information.

We suggest that you send your item to us via an insured, trackable service like, UPS, FedEx, or insured mail. If you have questions, please contact us at 1.866.262.2440. Please allow 4-6 weeks for processing time. Thank you.

